

# SRP COOL CASH™ REBATE PROGRAM

## APPLICATION INSTRUCTIONS, TERMS AND CONDITIONS

### A. INSTRUCTIONS FOR COMPLETING THE REBATE APPLICATION FORM

1. Complete the Customer Information section of the rebate application (Section A).
2. Have your contractor do the following:
  - a. Complete the Contractor/Installer information in Section B of the rebate application.
  - b. Sign and date the Program Compliance portion in Section B of the rebate application.
  - c. Specify if releasing rebate.
  - d. Complete the Equipment Information portion in Section C of the rebate application.
  - e. Provide a copy of the Manual J cooling load calculation worksheet (or equivalent) used to identify proper sizing.
3. Mail the top copy of the completed rebate application, a copy of the dated paid invoice (showing the installation date, manufacturer, and Air Conditioning and Refrigeration Institute [ARI] reference number for ALL components), and a copy of the Manual J worksheet (or equivalent) to the following address:

#### SRP Cool Cash Rebate Program

2702 N. Third St., Suite 2020  
Phoenix, AZ 85004

4. Retain this page, a copy of your invoice, a copy of the Manual J worksheet and the pink customer copy of the completed rebate application for your records.
5. For more information about this program or assistance in completing your rebate application, call **(602) 264-3108**.

### B. IMPORTANT TERMS AND CONDITIONS

1. To qualify for a Cool Cash Rebate, the participant must:
  - a. Be a permanent SRP residential electric customer and reside in a single-family detached home, a single-family attached home (up to 4 dwelling units) or an apartment/condominium (up to 4 dwelling units).
  - b. Purchase and install a high-efficiency cooling system that meets the program requirements. The rebate application must be submitted within six months of the unit's installation. For current program requirements, rebate amounts and program effective dates, go to [savewithsrp.com](http://savewithsrp.com) or call the Cool Cash Rebate answer line at **(602) 264-3108**. Only central systems qualify. Window units, ducted mini-splits and ductless mini-splits do not qualify for a rebate. Both the indoor air handler and condensing unit must be replaced on split systems. All units must be listed in the ARI Unitary Directory or any subsequent ARI-announced product modifications.
  - c. With the assistance of your contractor or installer, submit a completed rebate application, a dated copy of the paid invoice and a copy of the Manual J worksheet (or equivalent). If you are applying for more than one rebate, a separate rebate application must be completed and submitted for each unit that you purchased and installed. The limit is five high-efficiency cooling system rebates per customer.
2. To qualify for a Cool Cash Rebate, the installing contractor must:
  - a. Certify that the cooling load for this application was estimated consistent with ACCA Manual J or equivalent procedures, and that the capacity of the equipment installed is within 15% or a half-ton of this estimate. Provide a copy of the worksheet used to identify proper sizing.
  - b. Certify that the system's airflow is within +/- 10% of the blower's rated capacity.
  - c. Certify that the refrigerant charge is within +/- 5% of the manufacturer's specifications.
  - d. Complete the Contractor/Installer and Equipment Information sections of the rebate application. Sign the Program Compliance section of the rebate application.
3. Failure to provide any of the required information, including signatures, will result in the return of the rebate application.
4. SRP reserves the right to inspect the installed units for compliance with the program requirements. If an installed unit is selected for an inspection, the rebate will be withheld pending the outcome of the inspection. If the unit is found in compliance, the rebate will be paid. If the unit is not in compliance, the customer and contractor will be notified. To qualify for the rebate, the customer is responsible for negotiating with the contractor to bring the unit into compliance. A reinspection using SRP's authorized inspectors must be completed and submitted to SRP. The contractor is responsible for the expense of a reinspection. SRP will process the application after receiving the reinspection documentation.
5. Program procedures, requirements and rebate levels are subject to change or cancellation without notice.
6. This program is for replacement of existing systems only. New construction installations are NOT eligible.
7. One rebate check will be issued per approved application to the person listed on the SRP account (limit five per customer).
8. SRP makes no representations and provides no warranty or guarantee with respect to the design, manufacture, construction, safety, performance or effectiveness of the newly installed equipment, including any warranties of merchantability or fitness for a particular purpose. Responsibility for proper sizing of equipment, as well as delivery and workmanship related to any equipment or services the customer procures, exclusively rests with the contractor selected by the customer. Responsibility for supervision of the contractor to ensure that the contractor complies with the requirements of the SRP Cool Cash Rebate Program rests with the customer. SRP assumes no responsibility for oversight of contractor services.
9. The Terms and Conditions set forth herein constitute a complete statement of the Terms and Conditions applicable to this promotion and supersede all prior representations or understandings, whether written or oral. SRP shall not be bound by or liable for any statement, representation, promise, inducement or understanding of any kind that is not set forth herein. SRP reserves the right to change or cancel this promotion or its Terms and Conditions at any time.



# SRP COOL CASH REBATE PROGRAM APPLICATION

To qualify for a high-efficiency rebate, you must replace an existing heat pump or central air conditioner with a new high-efficiency electric heat pump or central air conditioner that meets the program requirements. For current program requirements, rebate amounts and program effective dates, go to [savewithsrp.com](http://savewithsrp.com) or call the Cool Cash Rebate answer line at (602) 264-3108. See the Terms and Conditions page for qualifications and details. SEER requirements, incentives and effective dates are subject to change.

## A. CUSTOMER INFORMATION (PLEASE PRINT)

Account Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

Customer Name: \_\_\_\_\_  
FIRST NAME MI LAST NAME

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Installation Address: \_\_\_\_\_ Square Footage of Conditioned Area: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Phone (Work): \_\_\_\_\_ (Home): \_\_\_\_\_

**HOME TYPE:**  Single-family detached  Single-family attached (up to 4 dwelling units)  Apartment/condominium (up to 4 dwelling units)

I have read, have understood and am in compliance with all the rules and regulations concerning this incentive program.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Email Address: \_\_\_\_\_

### How did you hear about this offer? (Check all that apply.)

- SRP Home Performance with ENERGY STAR® Recommendation  Billboard/Outdoor Ad  Contractor  Email  Family/Friend  
 Home/Trade Show  Mail  Movie Theater  Newspaper/Magazine  Online Ad  Radio  Retailer/Store  Sporting Event  
 SRP Bill  SRP Representative  SRP Website  Truck Ad  TV  Other: \_\_\_\_\_

## B. CONTRACTOR/INSTALLER (ALL FIELDS MUST BE COMPLETED BY THE INSTALLING CONTRACTOR)

Company Name: \_\_\_\_\_

Company Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ Fax Number: \_\_\_\_\_

Contractor License Number: \_\_\_\_\_ Installation Date: \_\_\_\_\_

**PROGRAM COMPLIANCE:** I certify that the system has been installed in accordance with the manufacturer's guidelines, that the cooling load for this application was estimated consistent with ACCA Manual J or equivalent procedure, and that the capacity of the equipment installed is within 15% or a half-ton of this estimate. I also certify that the system's airflow is within +/- 10% of the blower's rated capacity and the refrigerant charge is within +/- 5% of the manufacturer's specifications. **Manual J must be submitted with the rebate application or the rebate cannot be processed.**

Contractor Name (Please Print): \_\_\_\_\_

Contractor Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Email Address: \_\_\_\_\_

Initial if releasing rebate to contractor (application must be accompanied by rebate assignment form): \_\_\_\_\_

## C. EQUIPMENT INFORMATION (ALL FIELDS MUST BE COMPLETED BY THE INSTALLING CONTRACTOR)

**OLD EQUIPMENT:** Manufacturer: \_\_\_\_\_ Model: \_\_\_\_\_ Age of Old Unit: \_\_\_\_\_

SEER:  6  7  8  9  10  11  12  13 (Check One) Tonnage (Btuh): \_\_\_\_\_

Heat Pump  Central Air Conditioner (Check One)  Package System  Split System (Check One)

Replaced Failed Unit  Upgraded Working Unit (Check One)  Offered Repair Repair Estimate \$ \_\_\_\_\_

**NEW EQUIPMENT:** Manufacturer: \_\_\_\_\_ Model: \_\_\_\_\_

SEER:  16  17  Other (Check One)  Multi-stage Tonnage (Btuh): \_\_\_\_\_

Heat Pump  Central Air Conditioner (Check One)  Package System  Split System (Check One)  Variable Capacity (compressor)

ARI Reference (required): \_\_\_\_\_ Model/Condensing Unit #: \_\_\_\_\_

Coil/Blower Coil #: \_\_\_\_\_